

EHR Vendor Reference Questions

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Vendor:

Product & Version:

Reference Name:

Reference Practice:

- 1) How long have you used the EHR from the above Vendor? Years Months

Please rate the questions below on a scale of 1-5, where 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A=Not Applicable.

- 2) How would you rate the cost to benefit ratio of the EHR?
- 3) How would you rate your satisfaction with the EHRs ability to:
- a. Review patient charts
 - b. Update and document patient charts
 - c. Order tests and review results
 - d. Prescribe electronically
 - e. Clinical decision support (*e.g. drug warnings, preventative care reminders, etc.*)
 - f. Clinical/quality reporting (*e.g. pay-for-performance, Bridges to Excellence, etc.*)
- 4) How would you rate the vendor on:
- a. Implementation
 - b. Training
 - c. Support
 - d. Service

Please answer yes or no to the questions below.

- 5) Would you purchase this system again?
- 6) Would you purchase from the same vendor again?

Thank you for your time and participation!